Concept
IT

Business Broadband

Connecting you to the cloud
and the outside world...

As a small business you know communication is key; without it you're dead in the water.

Business Broadband from Concept IT gives you unparalleled connections to the internet and your cloud services. Fast and reliable including integrated support and fully managed by us; you can be assured you've got the best possible connection.

Drive Productivity

As all of these services are un-contended, you benefit from the full bandwidth at all times of the day. Your service is not shared with 49 or 19 other business'...just yours.

What this means in practice is that the service will run at the same pace at any time of the day. When the amount of traffic you generate increases, the ability of your broadband to keep up is extended.

Save time & money

Having fast and reliable access to the cloud isn't just good for productivity, it's also good for business.

Staff morale can fluctuate rapidly and issues such as slow access to partner websites, on-line banking or customer portals can demoralise staff rapidly.

Using our service you can be assured that the service works when it is supposed to and that if there's a problem you just have one quick call to make.

Stay informed & in control

Our broadband is a fully managed service. Should a problem arise all you need to do is make one quick call to us...no auto attendants, call-centres or waiting on hold.

We take full ownership of the issue and keep you up to date every step of the way.

If fibre broadband becomes available in your area, or your needs surpass your existing connectivity—we're there to help make the switch for you.

Guaranteed Service Level Agreement

Our broadband comes with a 24 hour fix guarantee. Should there be a fault with the service, our helpdesk will work with the service provider to get your connection up and running as fast as possible.

A unique service agreement with BT OpenReach provides priority service to problematic lines so that you're not left waiting without vital connections.

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Fast, efficient and easy

Business Broadband from Concept IT provides a range of connectivity options dedicated to business users only. All of our products are un-contended so you don't share your bandwidth with anyone else and every connection is fully managed for you.

Service Types

We can provide a range of connection options depending upon your needs.

ADSL ADSL2+ ADSL Max Broadband
All of the products we provide are un-contended (1:1) which means you don't share your bandwidth with anyone else. Typically all other broadband is shared with a 50:1 20:1 or 10:1 contention ratio.

Fibre Broadband (FTTC)
Fibre optic broadband is available to many locations in the region. With download speeds of up to 80mbps and upload speeds of 20mbps this can give your small office a fantastic economical connection to the cloud.

Ethernet First Mile (EFM) and GEA
EFM is ideal for larger offices with 15-25 users. Providing speeds of up to 20mbps for uploads and downloads, low latency and the highest levels of reliability, it's perfect for remote users, VoIP telephony and linking multiple sites.

Fibre Optic Private Circuits
Private Circuits are ideal for larger offices where fast access to critical services, cloud servers or remote offices is needed. With the highest levels of reliability, private circuits provide the foundations upon which to build your business critical communications.

What makes us Different

- **Un-Contended Connections** meaning you don't have to share your bandwidth with anyone else. Typically all broadband is shared with a 50:1 or 20:1 contention ratio.

- **Business only Service provider**—without the congestion of consumers clogging up the network with file sharing and video-streaming; your connection can run smoothly and deliver your companies data securely.

- **24 hour service guarantee**—Sometimes things go wrong—especially with ADSL. We offer a 24 hour guarantee to have your service up and running again. (7 Hour guarantee for EFM, GEA and fibre optic private circuits)

Connectivity Options

- ADSL, ADSL2+ and ADSL
- Bonded ADSL circuits
- Fibre Broadband (FTTC)
- Ethernet First Mile
- Fibre Private Circuits from 10Mbps to 10Gbps

Managed IT Services from Concept IT. For a fixed monthly fee you can budget your IT expenditure for the entire year with the reassurance that whatever happens you're in safe hands. We manage all aspects of your infrastructure so you can concentrate on what matters to you—**your business**.

Call us **NOW** to find our more:

0808 178 22 48

visit www.concept-its.co.uk
for more information